gobear

Brand Book

Hello there!

In this brand book, you will find the tools to create the ultimate GoBear experience for every individual who comes to know GoBear. Our beloved brand and bear are now in your hands. Guard it, protect it, champion it, live it.

Everyone has a great story. Here's ours.

GoBear came into this world to guide everyone through the confusing and complex financial forest. We're clearing a path for you towards financial transparency.

Our Bear's Story

The bear is the face of our brand.

We like bears because they are strong yet soft and furry on the outside. Bears are trust-worthy and they are protective.

Now doesn't that sound like us?

We compare what matters to you so that you make the best decisions.

GoBear is a free and easy-to-use comparison site (or meta search engine, if you are speaking to someone as tech-savvy as we are!) for insurance and banking products like credit cards, loans and more. We help to find the best deal that suits you, not anyone else.

We are Unbiased

We value honesty and refuse to play favourites with any providers or plans, giving you the best and most transparent options.

We are Bright

We are always innovating for you and looking for ways to make comparison smarter.

We are Simple

We help you get to the bare essentials quickly and effortlessly.

Our Tagline 7

Comparison made easy

GoBear knows that making financial decisions are not easy. We are all about laying it bare when it comes to comparing financial products. So the best choice for you is clear.

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Our Tone of Voice

Our Personality
How We Talk
Community Management

We're serious about finding the right financial product for you, and we're equally serious about ensuring that you find us fun and easy to use.

We are

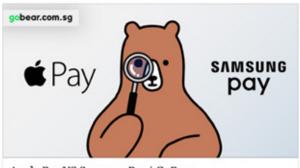
FRAVE (FUN + BRAVE)



STANDS FOR

WIT





Apple Pay VS Samsung Pay | GoBear

So the future of mobile payments is finally here. In April, Apple Pay rolled out in Singapore, starting with American Express and later, DBS, OCBC, POSB Standard Chartered and UOB followed soon. This month, Samsung rolled out its Samsung...

GOBEAR.COM.SG | BY MACK FERGUSON



STANDS FOR

FUN





STANDS FOR

HONESTY



The recent KrisFlyer card upgrades should come as music to the ears of Singapore Airlines enthusiasts. However, are they the best cards to help you collect more miles? Tell us if they work for you, or if you prefer another credit card.



Good news for Singapore Airlines enthusiasts. The co-branded cards of SQ and American Express have just gotten a massive upgrade in their benefits. Going from 1 mile per \$1.6 spent, to 1.1 miles per dollar spent for the "New" KrisFlyer...

GOBEAR.COM.SG | BY MACK FERGUSON

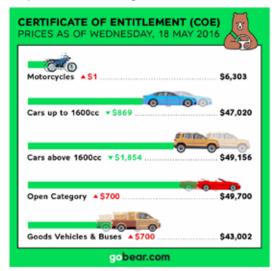


STANDS FOR

EDUCATION



What rose, what dropped? Here's a quick and simple guide to the recent COE prices since last week's bidding exercise.





STANDS FOR

BOLDNESS

Be bold when necessary but always comply with legal requirements.



The Comparison Of Comparisons: 7 Reasons to be truly Money Smart and not a Sing-spender

We don't use big words

We never use words and phrases that you wouldn't find in everyday conversations.





"Check out this list of new rewards we made for cards."

We are not smug

Part of having a conversation is talking to someone and not at them. We might have all the answers, but we're humble about it.



"No one else provides such ease of use and simplicity in comparing insurance."



"We're here to help because we've been in your shoes too."

We do not give unwarranted advice

Since we are as unbiased as possible, we leave all decision-making to our GoBear users, never trying to influence their choices.



"We think these are the best accident policies for you."



"These new accident policies are worth checking out."

We don't sell our service as a product

We don't say 'consumers' or 'customers' because we are not selling anything to our GoBear users. If we cannot talk directly to them (i.e. use 'you'), we say 'GoBear users'.



"See a travel insurance plan you'd like to purchase?"



"Find what you're looking for? If not, let us know so we can keeping looking for you." These are first response guidelines for social situations GoBear finds itself in. If conversations escalate or are of an unusual nature, please route it to your country's marketing lead.

If someone writes about a problem they are having:

Oops, we hear you. Raising the matter to the Bear Squad, stat. Thanks for letting us know!

If someone compliments GoBear:

Glad you love it. Furry fist bump to you, and thanks for the shoutout!

If someone gives a good suggestion:

Thanks for the suggestion, (First Name)! We love that we can count on our users for ways to be more awesome.

If someone is grumbling about others/being a negative nancy:

Thanks for the suggestion, (First Name)! We'd definitely take that into account, but we'd also never stop having faith in people being nice. Happy Monday!

If someone has a problem with something we cannot control:

Dear (First Name), we really want to help but since we are an unbiased platform, this issue is something that must be handled by the 3rd party provider. Please contact them and let us know how it goes. We've got your back!

Our Logo

Our Logo
The Exclusion Zone
Logo Colour Variations
Logo With Tagline
Logo With Tagline Variations
Call-To-Action
Call-To-Action Variations
Logo Misuse
Logo Minimum Size

Our Logo 22

Our logo is the foundation on which our brand is built.

Please read the following guidelines to protect it.

All brand-led materials should feature our logo.



The Exclusion Zone 23

The Exclusion Zone is the area around our logo. It's like an invisible box or a force field. Nothing ever comes inside. Ever!



Here's how the logo likes to be presented in different colour variations.

Stick to these colours, they will never go out of style.



GREEN C 68 | M 0 | Y 83 | K 0

R 5 | G 219 | B 92

BLACK C 70 | M 50 | Y 30 | K 100 R 0 | G 0 | B 0

PMS 7488 #05DB5C

PMS BLACK #000000 gobear

GREEN C 68 | M 0 | Y 83 | K 0

R 5 | G 219 | B 92

BLACK C 70 | M 50 | Y 30 | K 100 R 0 | G 0 | B 0

PMS 7488 #05DB5C

PMS BLACK #000000



GREEN C 68 | M 0 | Y 83 | K 0 R 5 | G 219 | B 92

BLACK C 70 | M 50 | Y 30 | K 100 R 0 | G 0 | B 0 PMS 7488 #05DB5C PMS BLACK #000000 gobear

GREY C 0 | M 0 | Y 0 | K65

R 119 | G 120 | B123

BLACK C 70 | M 50 | Y 30 | K 100 R 0 | G 0 | B 0

PMS COOL GREY 11 #76787a

PMS BLACK #000000

The tagline is your wingman in all tactical ads. Please use it wisely with the CTA.



When the tagline tags along, it also needs to look its best.

gobear comparison made easy

GREEN C 68 | M 0 | Y 83 | K 0

R 5 | G 219 | B 92

BLACK C 70 | M 50 | Y 30 | K 100

R0|G0|B0

GREY C 0 | M 0 | Y 0 | K65

R 119 | G 120 | B123

PMS 7488 #05DB5C

PMS BLACK

#000000

PMS COOL GREY 11

#76787a

GREEN C 68 | M 0 | Y 83 | K 0

R 5 | G 219 | B 92

BLACK C 70 | M 50 | Y 30 | K 100

R0|G0|B0

GREY C 0 | M 0 | Y 0 | K65

R 119 | G 120 | B123

PMS 7488

#05DB5C

PMS BLACK

#000000

PMS COOL GREY 11

#76787a

comparison made easy

GREEN C 68 | M 0 | Y 83 | K 0

R 5 | G 219 | B 92

C 0 | M 0 | Y 0 | K20 GREY R 209 | G 211 | B212 PMS 7488 #05DB5C

PMS COOL GRAY 3 #d1d3d4

gobear

comparison made easy

BLACK C 70 | M 50 | Y 30 | K 100

R0|G0|B0

GREY 1 C 0 | M 0 | Y 0 | K65 R 119 | G 120 | B123

GREY 2 C 0 | M 0 | Y 0 | K 45 R 157 | G 159 | B 162 PMS BLACK #000000

PMS COOL GREY 11 #76787a

PMS 423 #9d9fa2

Call-To-Action 27

When you hear the term CTA, this is what you need to have.

It's to get everyone to go to our awesome website.



Stacked



Horizontal

Variety is the spice of life but let's keep these variations to four.

compare at gobear.com

GREEN C 68 | M 0 | Y 83 | K 0 R 5 | G 219 | B 92

PMS 7488 #05DB5C compare at gobear.com

GREEN C 68 | M 0 | Y 83 | K 0 R 5 | G 219 | B 92

PMS 7488 #05DB5C

compare at gobear.com

GREEN C 68 | M 0 | Y 83 | K 0

R 5 | G 219 | B 92

GREY

C 0 | M 0 | Y 0 | K20 R 209 | G 211 | B212 PMS 7488 #05DB5C

PMS COOL GRAY 3 #d1d3d4

compare at gobear.com

BLACK C 70 | M 50 | Y 30 | K 100

R0|G0|B0

GREY 1 C 0 | M 0 | Y 0 | K65

R 119 | G 120 | B123

GREY 2 C 0 | M 0 | Y 0 | K 45 R 157 | G 159 | B 162 PMS BLACK #000000

PMS COOL GREY 11 #76787a

PMS 423 #9d9fa2 Logo Misuse 29

The logo does not like to be changed.

If you change it, the brand police will hunt you down for a chat.





DO NOT change the logo colour or tone outside those colours specified in the colour section of this guide.

DO NOT outline or create a keyline around the logo.





DO NOT add drop shadows, bevels or other effects to the logo.

DO NOT distort, stretch, or alter the logo in any way.





DO NOT crop the logo in any way.

 $\ensuremath{\mathsf{DO}}$ NOT change the orientation of the logo by rotating it in any way.

Please don't make the logo smaller than these dimensions. We understand how designers don't like to make the logo bigger. But this is as small as it can get! We've scientifically proven it.





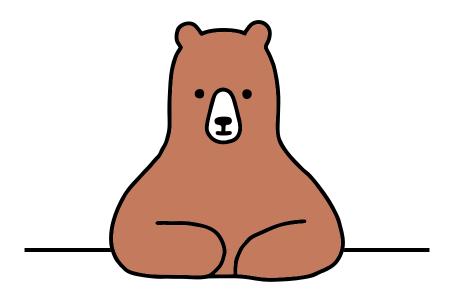
Print 0.5in / 13mm

Our Emblem

Our Emblem
Emblem Variations
Emblem Rules
Incorrect Use
Creative Usage Of The Bear
How To Use The Bear In An Animation
Bear Bank
Emblem Minimum Size

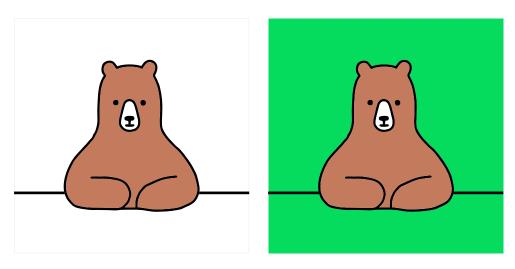
Our Emblem 32

Of course, there is our Bear. Our most valuable asset. He is not as cute as Hello Kitty but very friendly; he is bright and cheeky but never too arrogant; he knows there's a lot of confusion in the insurance and banking world but he is always calm for you. So use our Bear wisely; not too rarely but also not too excessively.



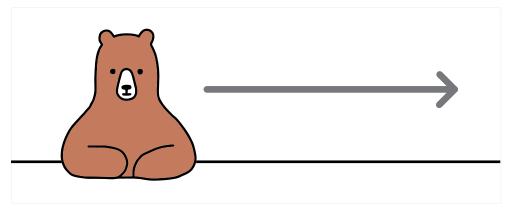
Emblem Variations 33

The emblem is GoBear's mark of stability and is a representation of our brand values. Here are a few appropriate ways to present the emblem.



Background Colour

The emblem is best presented on a background in the colour of white or the GoBear green.

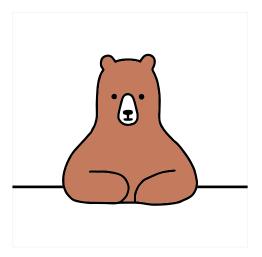


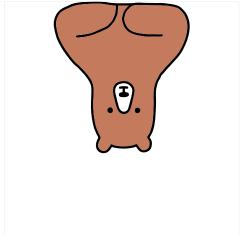
Bear Base

When placed in a scene, the bear sits on a base that extends the length of the width of the format and typically interacts with the background scene.

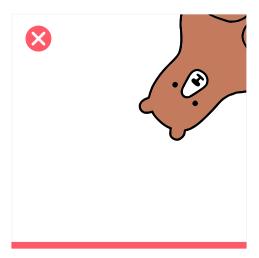
Emblem Rules 34

Our bear is calm and stable so let's not make him dizzy by moving him around or cloning him.





Bear is to stay upright at all times (with or without a bear base)







At any point in time, a screen will only have one bear.

The emblem does not like to be changed. Please do not mess with the bear. Play with it at your own risk.



Do not change the colour of the emblem or place the emblem over colors other than specified.



Do not distort, stretch, or alter the logo in any way.

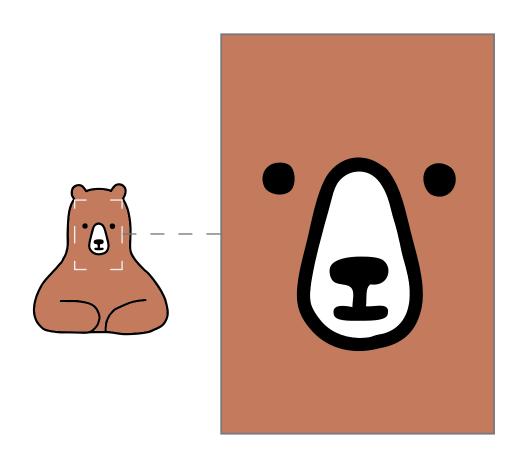


Do not add drop shadows, bevels or other effects * The only time our bear appears as a real bear is during on-ground events.



Do not reveal the bottom half of the bear

This creative use of the Bear has been approved by the Bear himself.



For animations, the Bear cannot move or animate itself outside this imaginary bubble. This helps our Bear become more memorable like a cute statue.



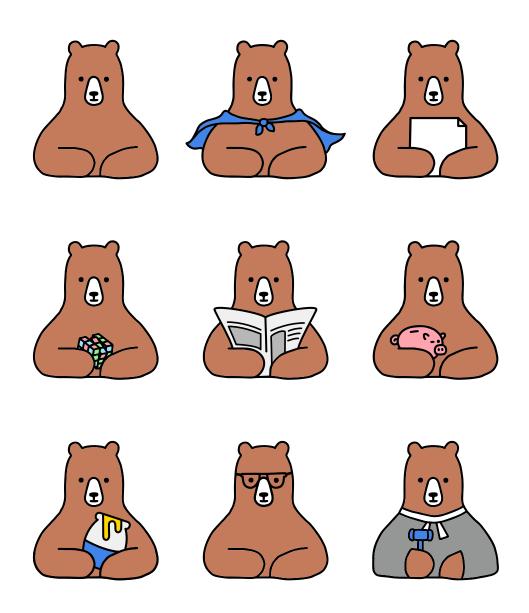
Restricted bubble.

* When our bear is the star of a video shoot, he comes to life as shown on page 59.

The bear likes to bring certain things with him. He's quite picky so please only use the emblems below.

Do not design your own. Do not design your own.

We did not type that twice by mistake.



Only use these Bears when talking about their related subject matters. The Bears have diligently prepared for their specific acting roles.



Car-related Insurance



Travel-related Insurance



Health Insurance



Credit Cards



Loans



Personal Accident

The Bear should not be smaller than this size. This is to help everyone's eyesight too. Any smaller and the bear turns into a brown blob.





Print 0.8in / 20.3mm height

Our Colour

Primary Colours Tints & Accents

Primary Colour 42

Study this green. Dream about it.

Know it like a girl knows her lipstick colours.

Be careful when you use our green on printed materials. Triple-check the colour proofs to ensure its our bright and energetic green.



Tints & Accents 43

Actually, one lipstick is never enough. So here's a whole range.



Our Typography

Primary Type Secondary Type

Alleyn is a friendly font, good for anything from headlines to text. We should use Alleyn wherever possible.

> Usage: Headline Highlighter content



Alleyn Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 (.;;?!\$&@%*)

Usage: Body copy for extra large format



Alleyn Semibold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 (.,:;?!\$&@%*)

Usage: Body copy



Alleyn Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 (.,:;?!\$&@%*)

Usage: Fine print



Alleyn Light

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 (,;;?!\$&@%*)

Secondary Type 46

In instances where usage of Alleyn is not available (e.g. MS office documents, email etc.), please use Arial for all internal documents. The following weights shown for Arial are approved for use.

Usage: Headline



Arial Bold

ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 (.,:;?!\$&@%*)

Usage: Body copy



Arial Regular

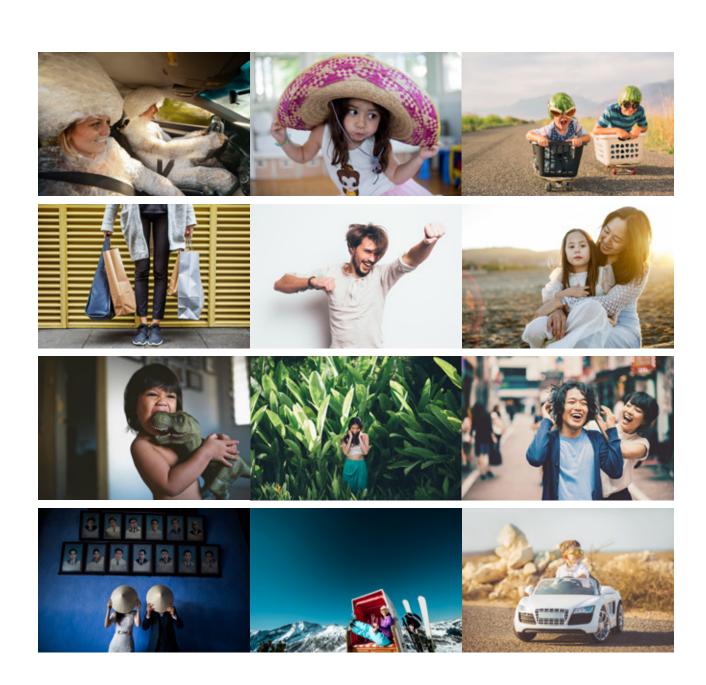
ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz 1234567890 (.,;;?!\$&@%*)

Imagery

Photography Style

Imagery used should be genuine and human. They need to be FRAVE and show the outcome of using GoBear.

A great picture can make a world of difference, so choose wisely.



Application

Stationery
Real-life Bear
Email Sign-off
Print
Out Of Home
Digital Banners

The way GoBear is presented on stationery is important. This is sometimes the first consumer touchpoint that consumers actually...touch.







John Doe 123 Acme Street Singapore 000000

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Sed maio. Ut volorenimi, essus.

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ius ut voloreceaqui atur?

Good for B&W or colour printing





John Doe 123 Acme Street Singapore 000000

Ugitis aboria vit et, autem quam adiores sequas ereri ommolorem nis adi vel inctatum remporenis magnimetum que volupta tatiisqui cuptiunt aut aturibusa consequ aeperia ndunto quias maio qui de plam, nonemquidero tem dolorenissed eum hit qui odit dolor as mi, eos evel ea nonsenessit fugiassi ad ut verupta aliqui quaemm, tem dolorum laborestias magnim denis del et min cumque veles mostios molupta quaspe earum quaturi odit qui comnias arcille ssitate nimendi gnatur ant.

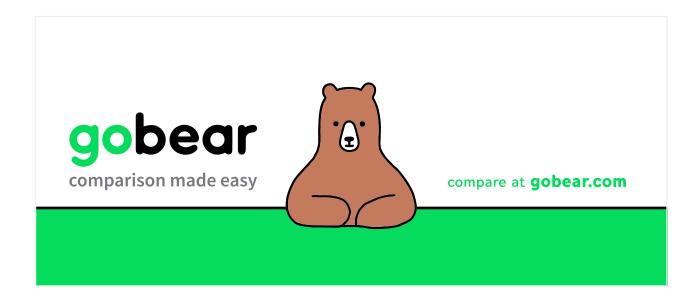
Equi imust, sum, ut eum laut ipsus et velicip sumque doloreh endemodi repelit volutas re quid mo mo volorepra dit verferes venis ditat debis minim facepe verfbus, lincto conecusam vere diaesti ossequatis erferum dignimus voluptibus rest, toreperor quamus, ulluptatem. Nam et auf lanihiciam, omnis doluptat.

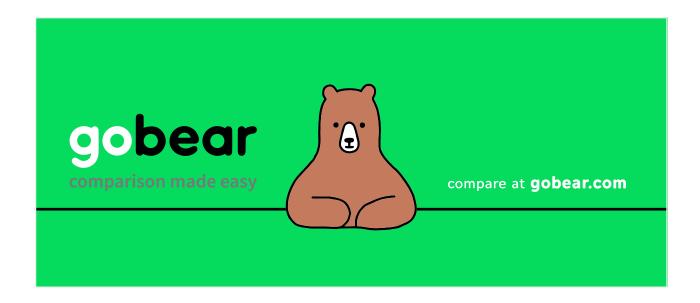
Qui volorem recto et lab inullab oribers pellab int maio. Moluptia quatem quatiat asperiam reptur as aspicim nimuscid ma simet, seque porum imolupt atatet enihilies andigent fugias que volumquidel idel ipsandam ne et qui siminim invendipit est as et in rempossint mollupta solor rehenim vidit aut odis escisis de volupta turio. Ut exero temporem exerum ad quis nossequo moditis erum int veriber untempo ribernam sum re volendu ciisquatur?

Sed majo. Ut volorenimi, essus.

Optam erisquis arum audam aci cullabore sint liam cus doluptaquas voloriori bea et laboriores et dolecae pudite conet ut int et delestium is el evelitia quias aut que pe cullendel mincia cusandandam, conseni maximagnatur accuptatem dei nihilit lam accupta suntur simenis aut et a quiderest es minveilatem suntus sanis aut quidunt re pro et ommo dignis expernam conti qui con pis dolorer ferruptas doloreptat et re doluptaque eum ipsant molorero im que e sa me quatem et lique occustio del et voluptatus sequas ut aperum fugia volor sit, nam estius, se poribuscium invent.
Rionsen daectem harcias aute renit recae presequi dolorioreium dolo est, core plis apist, tem hillibus ereiusa ius ut voloreceaqui atur?

Best for printing in colour





Real-life Bear 54

The real-life bear can be only used for real-life events. While he prefers not to speak because he's a Bear of few words, he does love to wave and give hugs.

The bear must look the same everywhere it goes. Cloning the bear on your own is not allowed.

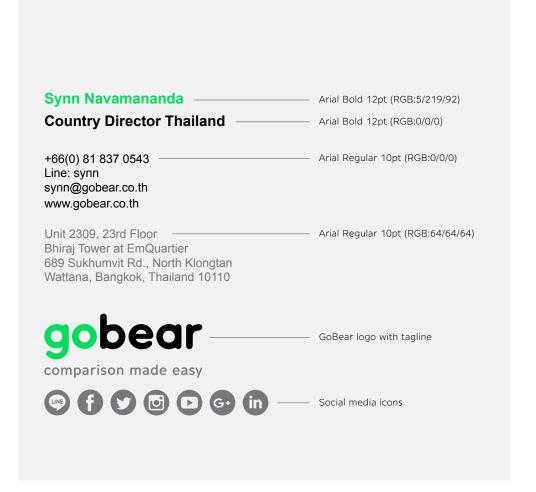




Email Sign-off 55

GoBear always wants to make a lasting impression. This is equivalent to your mic drop.

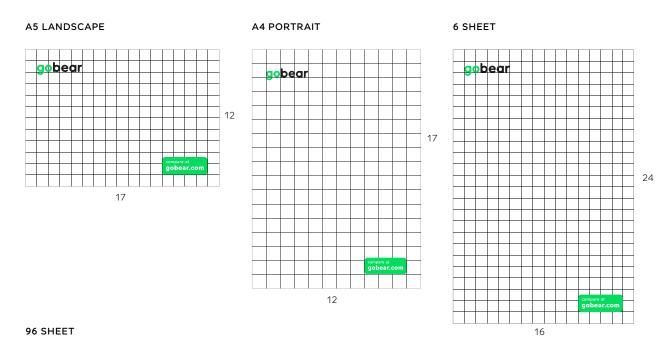
Sequence of details should follow as such:

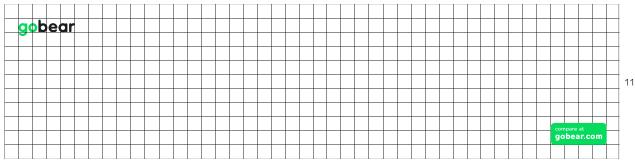


Print Overview 56

The GoBear grid system uses perfect squares to structure layouts.

The grid schematics shown here provide examples of how the grid principles are applied across different formats to ensure visual consistency with pragmatic flexibility.





Print - A-size 57

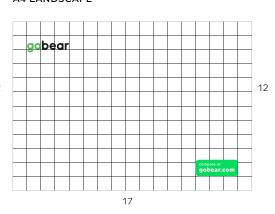
The grid schematics shown here are the set sizes for A-sized formats.

A5 LANDSCAPE

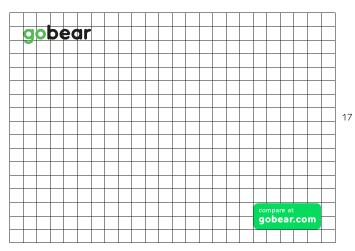
gobear Computed Systems and Systems at Syste

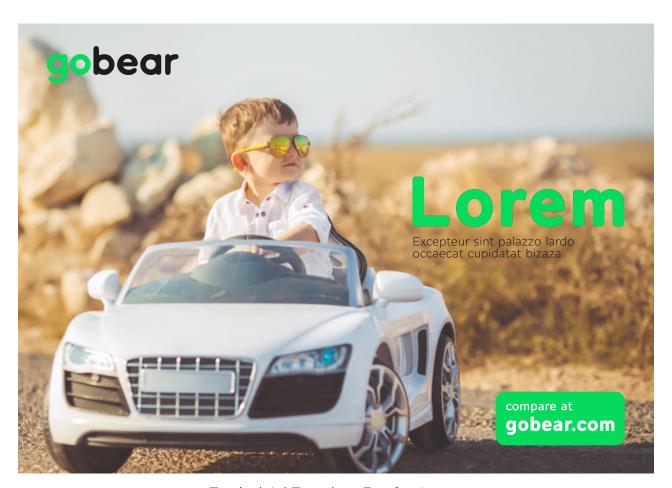
17

A4 LANDSCAPE

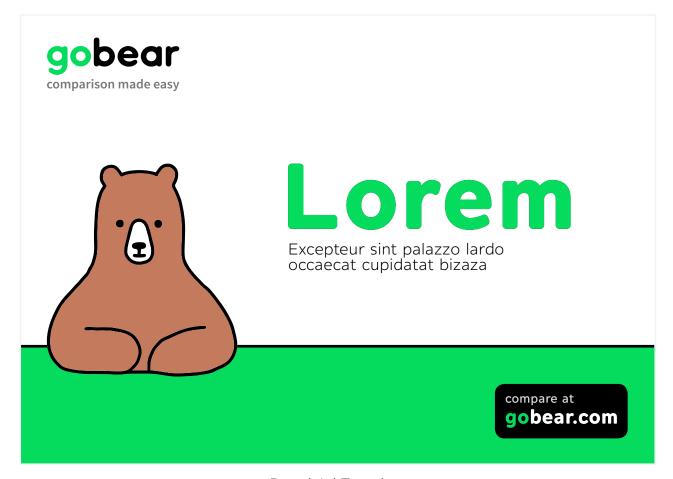


A3 LANDSCAPE





Tactical Ad Template For Car Loans



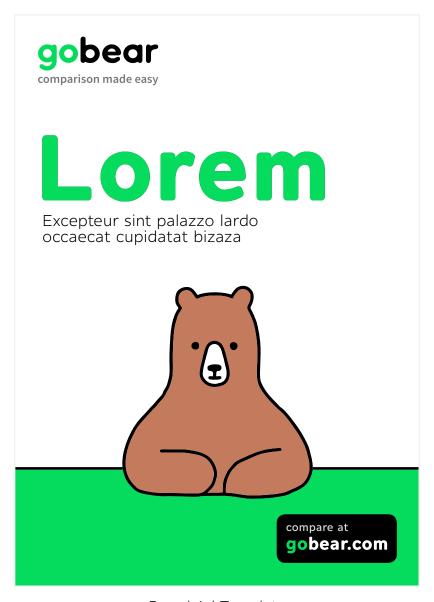
Brand Ad Template

The grid schematics shown here are the set sizes for A-sized formats.

A3 PORTRAIT Gobean 24 A5 PORTRAIT 17 17 17



Tactical Ad Template For Travel Insurance



Brand Ad Template

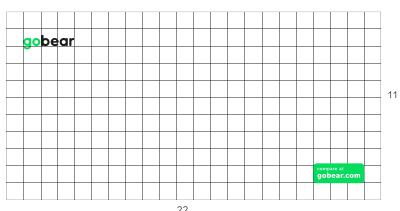
Out Of Home 63

The grid schematics shown here are the set sizes for out-of-home advertising formats.

6 SHEET

gobear 24

HORIZONTAL BANNER (4x2m)



Out Of Home 64



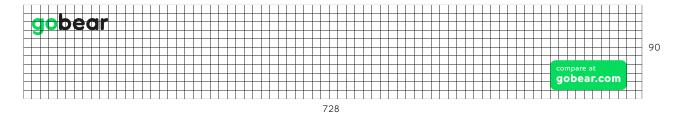
Brand Ad Template

Digital Banners 65

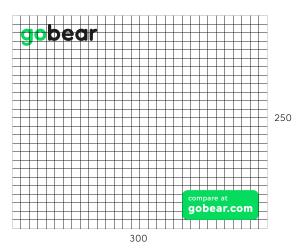
The grid schematics shown here are the set sizes for digital advertising formats.

Leaderboard:10px gridMPU:10px gridVertical Banner:10px grid

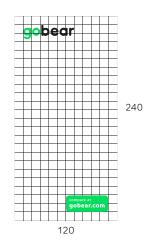
LEADERBOARD 728x90



MPU 300x250



VERTICAL BANNER 120x240



Digital Banners 66



Tactical Ad Template For Life Insurance

Digital Banners 67



Brand Ad Template

Contact

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Hakim Rahim hakim@gobear.com